

Helpful Information & Phone Numbers

- Powless Hall Guest House....210-357-2705 ext 2000
Bldg 3625, George C. Beach, across from Brooke Army Medical Center
- Soldier & Family Assistance Center.... 210-916-7322
Basement Level BAMC (L66-3B) across from Warrior in Transition (WT) Case Management Team, 7:30am–4:30pm Mon– Fri
- Warrior & Family Support Center ..210-357-2705 ext 2008 2nd Floor of Powless Guest House, open 7 days a week from 8:00am-9pm Mon-Fri and 9:00-9:00pm Sat-Sun
- WFSC Coordinator.....210-241-0811
- Fisher House.....210-916-6000
- Army Community Service.....210-221-2705
- American Red Cross.....210-224-5151
- USO.....210-227-9373
- BAMC Dining Facility....Open 7 day a week, located on lower level of hospital. Serving :
Breakfast 6:00-9:30am,
Lunch 11:00am-2:00pm,
Dinner 4:00-6:00pm
- Warrior Transition Battalion
(210) 916-9760
DSN: 429-9760
- BAMC Information.....210-916-4141

Mission Statement

LOCATION: FOLLOW THE RED SOLDIER & FAMILY ASSISTANCE CENTER SIGNS FROM THE ELEVATORS TO SFAC

PHYSICAL LOCATION

**BROOKE ARMY MEDICAL CENTER (BAMC)
LOWER LEVEL L66-3B
ACROSS FROM THE WARRIOR IN TRANTION (WT)
CASE MANAGEMENT TEAM**

Phone: (210)916-7322

DSN: 429-7322

FAX: (210) 916-6331

DSN FAX: 429-6331



**Welcome to US Army Garrison
Fort Sam Houston**

Providing Quality Service And Support To The Home Of Army Medicine



VISITOR'S GUIDE

SOLDIER AND FAMILY ASSISTANCE CENTER



***Brooke Army Medical Center
Soldier and Family Assistance Center
3851 Roger Brooke Drive
Fort Sam Houston, TX
78234-6200***

Soldier and Family Assistance Center (SFAC)

The Soldier and Family Assistance Center is a one-stop location for Warriors in Transition (WT) and their Families for the services below:

Military Personnel

- Provide Warriors in Transition Retirement Services
- Transition Management
- Process military orders, including Permanent Change of Station (PCS) and/or separation orders.
- In/Out Processing
- Provides Military Personnel Support
- Research reclassifications, personnel actions, retirements, records update, assignment and all other military personnel issues for WT Soldiers
- Review and update Enlisted/Officer Records Briefs (ERB/ORB) (i.e. duty assignment, personal info, awards, schools, tour credits, etc.)

Logistics/Transportation

- Donations Management through the Warrior and Family Support Center (WFSC)

- Travel Services at the WFSC
- Housing/Lodging appointment scheduling

MWR Activities

- Special events provided at Warrior & Family Support Center (see WFSC for a monthly calendar!)
- Child and Youth Services/Child Care Liaison

Army Community Services (ACS)

Family Assistance/Programs

- Money Management/Planning
- Emergency Financial Assistance (AER)
- Relationship Building
- Communication Skills
- Relocation Services
- Exceptional Family Member Program
- Respite Care
- Information and Referral Services
- Substance Abuse Assistance
- Suicide Prevention
- Stress/Anger & PTSD Awareness

Chaplain/Counseling Services

Legal Assistance (by appointment)

- Taxes
- Wills/Powers of Attorney
- Guardianship
- Claims
- Legal counseling

Civilian Personnel Assistance Center (CPAC)

- Federal Employment Information
- Resume Preparation Assistance
- Job Fairs

Finance (DFAS)

- Military Pay
- Travel Pay

Benefits Counseling

Federal

- Veteran's Administration

State

- Texas Veterans Commission

Education/Employment

- Army Education Center
- Dept of Labor-REALifelines

Army Career Alumni Program (ACAP)

- Pre-separation Briefing (DD Form 2648)
- Scheduling for TAP, DTAP, and VA Briefing
- Resume & Career Counseling

Army Wounded Warrior Program (AW2)

- Career & Education Guides
- Benefits Advisors
- Local Resource Experts
- Transition Specialists
- Life Coaches

Free Internet Access Computer Lab